SURVEY: 86% OF HOTELS SAY SUPPLY CHAIN ISSUES IMPACTING OPERATIONS

A new survey of more than 500 hotel operators conducted by the American Hotel & Lodging Association (AHLA) found that supply chain disruptions are impacting the operations of more than eight in ten surveyed hotels.

SUPPLY CHAIN DISRUPTIONS LEADING TO INCREASED COSTS, LACK OF AVAILABILITY FOR KEY ITEMS

- **86%** say supply chain disruptions are having a moderate or significant impact on operations.
- **74%** say supply chain issues are having a negative impact on business revenue.
- **52%** say the problem has grown worse over the past three months.

% of hotels experiencing supply chain disruptions:

- Cleaning & housekeeping supplies: 79% (Increased Cost), 72% (Lack of Availability)
- Linens & other soft goods: 77% (Increased Cost), 85% (Lack of Availability)
- Food & beverage supplies: 77% (Increased Cost), 76% (Lack of Availability)

- **46%** Expect supply chain disruptions to last 6-12 months.
- **36%** Expect supply chain disruptions to last more than one year.

*The survey of more than 500 AHLA members was conducted November 8-22, 2021.*