

**Signal is OnCall 24 | 7 | 365** 

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### **Before The Storm [Prep Phase]**

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Ensure all necessary emergency equipment is on hand and serviceable
☐ Verify plans for securing sensitive assets, data, and equipment
$\hfill \Box$ Determine what the implications are for your remote workers and how their areas will be impacted
Find out what local sheltering plans and evacuation procedures are for all areas where you have an employee presence
Contact a disaster resilience partner to perform a pre-planning evaluation to create a response plan
COMMUNICATIONS
Create and test email and text communication via your CRM
Update contact info (employees, vendors, etc.)
Create notification templates to send when a hurricane hits
Conduct employee awareness campaign
Distribute hurricane preparedness handouts to employees
Provide relevant contact info and resources to employees
Update and distribute relevant company policies
PEOPLE
Establish clear chain-of-command and backups to ensure business continuity

List employees, family members, and pets that might be affected (and need help)





# **Before The Storm [Prep Phase] continued**

PRUTUCULS AND DRILLS
Create emergency response teams and lists
Define clear roles and responsibilities for each person
Establish timeline for execution of your plan in relation to hurricane landfall
Rehearse
PREPARE YOUR PROPERTY
PREPARE TOUR PROPERTY
Ensure that your office infrastructure and network is prepared for the storm
<ul> <li>Determine what measures should be taken to ensure business continuity for employees that are working remotely</li> </ul>
FINANCE AND LEGAL
Review all existing contracts, policies, and agreements for mention of hurricane response and recovery
MISC.
☐ Don't forget contractors
☐ Verify and understand suppliers' hurricane response plans
Evaluate impacts on clients and customer service





# **During the Storm [Response Phase]**

RESPOND
Activate response teams to secure the property
Contact your disaster resilience partner about the storm and receive critical updates about areas experiencing flooding, high wind speeds, and infrastructure damage
Secure all windows, doors, and outdoor objects/equipment
Shut down electrical power to sites in the path of a storm
☐ Videotape/photograph interior and exterior of building for insurance purposes
COMMUNICATE
Remind employees to take necessary precautions and follow disaster protocols
$\begin{tabular}{ll} \hline & Send text and email notifications via your CRM to employees with response action drills and updates $(1)$ and $
Provide regular updates on the storm's progress and its impact: office closures, people impacted, evacuation routes, system outages, etc.
Provide local resources for employees (soup kitchens, shelters, generators, etc).
EVACUATE AND MOVE
Begin relocating/storing sensitive data, assets, and equipment
☐ Move personnel to safe locations
☐ Allow employees ample time to relocate
Provide emergency kits with food and water
☐ Terminate nonessential operations within 12-18 hours of impact
Fill fuel tanks of company vehicles and move to secure area





# **After the Storm [Recovery Phase]**

EVALUATE DAMAGE
☐ Identify any safety hazards
Prioritize repair and recovery efforts
Contact insurance provider
Gather all photos, documents, and data pertaining to the damage on your property
ONGOING COMMUNICATION WITH EMPLOYEES AND TEAM
Send status updates from all stakeholders to employees
Use email and text via your CRM to communicate important information including office closures, people impacted, relief information, etc.
Establish recovery and relief assignments based on employee status and availability
Offer help, ask what people need, and have resources ready
REBUILD
Conduct state of the union from leadership and stakeholders on the status of your company
Deploy resources to employees and their families in need
Pair up with local non-profits, community services, and local officials to offer resources to your team
Move equipment, data, and operations back to the main site once it's safe
Provide employees status updates on the recovery process





### **Interactive Storm Tracking**

Signal's team utilizes a state-of-the-art technology that will help you stay ahead of the storm.



Click below to learn how we can be your disaster resilience partner and get a personalized disaster plan before an event occurs.

CLICK TO LEARN MORE

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Emergency Response Hotline: (800) 533-9898

