

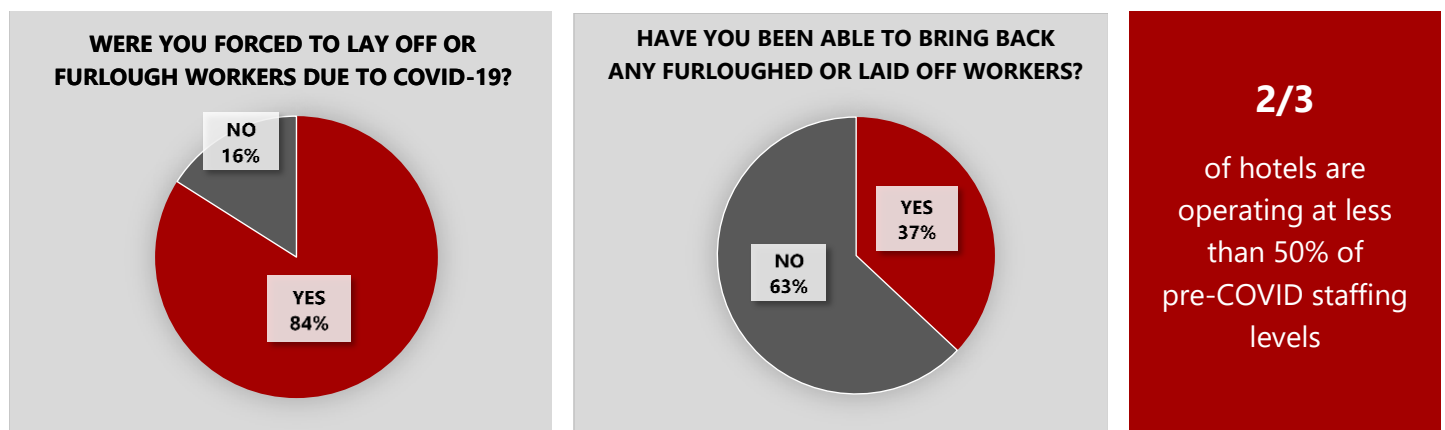
## AHLA FRONT DESK FEEDBACK

### SURVEY OF HOTELS ON JOB LOSS AND REHIRING

The American Hotel & Lodging Association conducted a survey of members on May 12-14, 2020 about layoffs, furloughs and efforts to rehire and retain employees. Below are high-level findings from more than 900 respondents.

**TOPLINE: Nearly 9 out of 10 hotels have laid off or furloughed staff. Only about one third have been able to rehire any staff.**

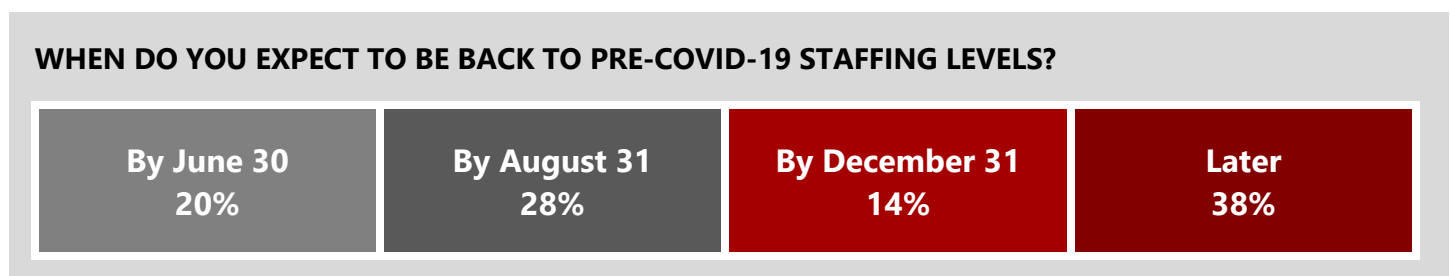
More than 8 in 10 hotels were forced to lay off or furlough workers due to the pandemic and the resulting historic drop in travel demand. Only 37 percent have been able to rehire or return employees through economic relief measures such as the Paycheck Protection Program (PPP).



**BOTTOM LINE: While PPP loans have helped some, not enough to rehire or retain most staff.**

**TOPLINE: Majority of hotels don't expect return to pre-COVID staffing until 2021**

When asked when they expect to return to pre-COVID staffing levels, 52 percent of hotels said they don't expect their staffing levels to be fully restored until at least the end of the year.



**BOTTOM LINE: Hotels were one of first industries impacted and will be the last to recover.**

**Survey of hotels highlights urgent need for Congress to provide more relief to protect jobs.**