

An aerial photograph of a city at sunset, showing a mix of residential and commercial buildings, green spaces, and a river in the distance. The sky is a warm orange and yellow color.

Mobility solutions during the COVID-19 pandemic

Hotels

Uber for Business



How Uber is helping during the COVID-19 pandemic



**Supporting
healthcare
workers**



**Feeding
first
responders**



**Supporting
local
restaurants**

We're pledging 10 million free rides and deliveries of food for frontline healthcare workers, seniors, and people in need around the world.

Uber for Business

Introducing **Uber for Business**

We'd partner with you to provide access to **personalized, door-to-door experiences.**

Our platform makes it easy to arrange rides (and eats) on behalf of your guests to keep them moving—**and coming back.**



Now you can **make their stay**
memorable with Uber

Uber for Business

A day in the life **at your hotel**



**Provide a courtesy
ride to your property**



**Create new room
package to drive
direct bookings**



**Send a voucher for
Uber Eats upon
check-in**



**Offer an Uber
credit for service
recovery**



**Offer on-demand
airport rides**



Uber for Business

Sales and marketing solutions

Differentiate your offerings while increasing customer loyalty and driving repeat business.



Room packages

Our solution

Promotional vouchers to drive bookings

- Drive direct bookings
- Stay 4 nights and get a \$25 voucher
- Explore San Francisco package



Group bookings

Our solution

Uber Vouchers for a daily ride credit

- Win contracted business by offering rides to/from work, events, etc.
- Send a VIP a ride voucher for site inspections



Added rewards

Our solution

Uber Vouchers + Uber Central

- Attract customers by adding transportation to your list of offerings
- Offer an Uber Voucher as a part of the resort fee



Front desk solutions

Offer exceptional service while cutting costs and improving operations.



Courtesy rides

Our solution

Arranging rides on
Uber Central

- Front desk agents have their own logins and can request rides for now or schedule for the future



Shuttle replacement

Our solution

Uber Vouchers +
Uber Central

- Front desk agents can supplement or replace the hotel's shuttle with on-demand rides
- [Zenique Hotels replaces airport shuttles with Uber](#) and saves 30%



Service recovery

Our solution

Uber Vouchers +
Uber Central

- Request a courtesy ride for walked guests
- Issue an Uber Eats or trip credit to appease a dissatisfied guest



Interested in learning more?

Schedule a quick call with our
hospitality expert by [clicking here](#).



**Katarina
Espenscheid**

Hospitality partnerships



Uber for Business