# Mobility solutions during the COVID-19 pandemic

# Hotels



# How Uber is helping during the COVID-19 pandemic



workers



Feeding first responders



Supporting local restaurants

We're pledging 10 million free rides and deliveries of food for frontline healthcare workers, seniors, and people in need around the world.

#### Introducing **Uber for Business**

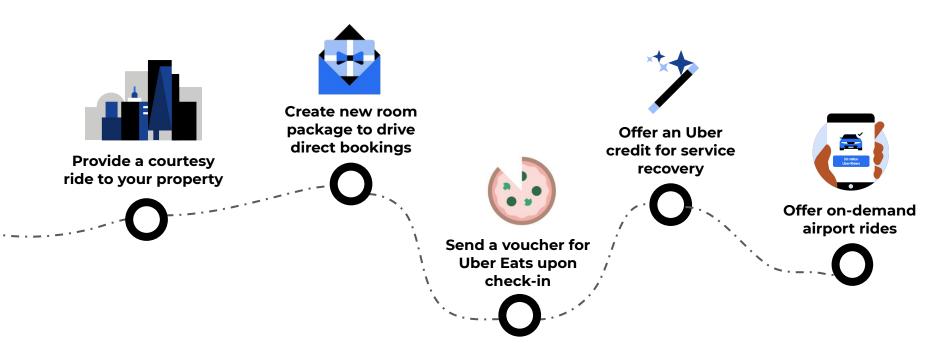
#### We'd partner with you to provide access to **personalized**, **door-to-door experiences**.

Our platform makes it easy to arrange rides (and eats) on behalf of your guests to keep them moving—**and coming back**.



# Now you can make their stay memorable with Uber

## A day in the life **at your hotel**



## Sales and marketing solutions

Differentiate your offerings while increasing customer loyalty and driving repeat business.



#### Room packages

#### **Our solution**

Promotional vouchers to drive bookings

- Drive direct bookings
- Stay 4 nights and get a \$25 voucher
- Explore San
  Francisco
  package

Group bookings

#### Our solution

Uber Vouchers for a daily ride credit

- Win contracted business by offering rides to/from work, events, etc.
- Send a VIP a ride voucher for site inspections



Added

rewards

- Attract customers by adding transportation to your list of offerings
- Offer an Uber
  Voucher as a part of the resort fee



# Front desk solutions

Offer exceptional service while cutting costs and improving operations.





Shuttle replacement

#### **Our solution**

Arranging rides on Uber Central

> Front desk agents have their own logins and can request rides for now or schedule for the future

#### Our solution Uber Vouchers + Uber Central

- Front desk agents can supplement or replace the hotel's shuttle with on-demand rides
- <u>Zenique Hotels</u> <u>replaces airport</u> <u>shuttles with Uber</u> and saves 30%

Our solution Uber Vouchers + Uber Central

Service

recovery

- Request a courtesy ride for walked guests
- Issue an Uber Eats or trip credit to appease a dissatisfied guest



## Interested in learning more?

Schedule a quick call with our hospitality expert by <u>clicking here</u>.



Katarina Espenscheid

Hospitality partnerships

