Mobility solutions during the COVID-19 pandemic

Hotels



How Uber is helping during the COVID-19 pandemic



workers



Feeding first responders



Supporting local restaurants

We're pledging 10 million free rides and deliveries of food for frontline healthcare workers, seniors, and people in need around the world.

Introducing **Uber for Business**

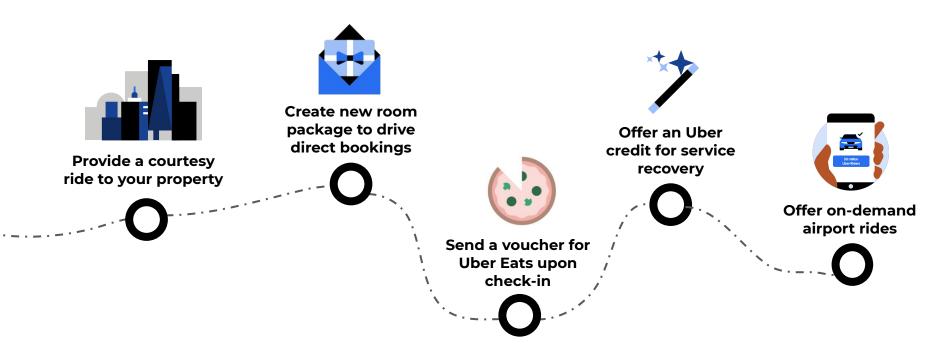
We'd partner with you to provide access to **personalized**, **door-to-door experiences**.

Our platform makes it easy to arrange rides (and eats) on behalf of your guests to keep them moving—**and coming back**.



Now you can make their stay memorable with Uber

A day in the life **at your hotel**



Sales and marketing solutions

Differentiate your offerings while increasing customer loyalty and driving repeat business.



Room packages

Our solution

Promotional vouchers to drive bookings

- Drive direct bookings
- Stay 4 nights and get a \$25 voucher
- Explore San
 Francisco
 package

Group bookings

Our solution

Uber Vouchers for a daily ride credit

- Win contracted business by offering rides to/from work, events, etc.
- Send a VIP a ride voucher for site inspections



Added

rewards

- Attract customers by adding transportation to your list of offerings
- Offer an Uber
 Voucher as a part of the resort fee



Front desk solutions

Offer exceptional service while cutting costs and improving operations.





Shuttle replacement

Our solution

Arranging rides on Uber Central

> Front desk agents have their own logins and can request rides for now or schedule for the future

Our solution Uber Vouchers + Uber Central

- Front desk agents can supplement or replace the hotel's shuttle with on-demand rides
- <u>Zenique Hotels</u> <u>replaces airport</u> <u>shuttles with Uber</u> and saves 30%

Our solution Uber Vouchers + Uber Central

Service

recovery

- Request a courtesy ride for walked guests
- Issue an Uber Eats or trip credit to appease a dissatisfied guest



Interested in learning more?

Schedule a quick call with our hospitality expert by <u>clicking here</u>.



Katarina Espenscheid

Hospitality partnerships

